



As We Plan to Reopen TenDown Bowling & Entertainment and Splitsz Family Grill...

On behalf of the entire team at TenDown Bowling & Entertainment and Splitsz Family Grill, we'd like to take a moment to say thank you again for your loyalty and support. The past couple months has been unlike anything we've ever experienced, and we're working hard so we can continue to be exceptional for you! Part of that has meant finding new and better ways to sanitize all playing surfaces in the bowling center and arcade, creating processes throughout the building to comply with social distancing requirements, and even bringing in new features like online food ordering and a restaurant waiting area! We want to continue to bring you family FUN and entertainment to the Roseburg area, even if it may look a little different than it has in the past. As Oregon and Douglas County prepare to reopen, we'd like to share an update on how we're thinking about our reopening TenDown & Splitsz.

While we can't open all at once, as bowling remains prohibited by the state, we are very excited to reopen Splitsz on Friday May 15 for dine-in and carry-out. We will have adjusted seating to provide at least 6 feet between seated customers, patio dining, new menu, temporarily reduced hours, and we will unfortunately be required to limit groups to 10 people... but that's still a LOT more fun than your own dining room!

More than anything, we want you to feel safe and comfortable when you're with us.

- We will continue to be a leader in safe sanitation practices with all Crew members certified in safe food handling, and training on CDC recommended cleaning and disinfection practices on every shift.
- All employees will complete a health survey prior to each shift.
- All indoor and outdoor seating options will comply with the appropriate social distancing guidelines.
- Hand sanitizer and/or hand washing stations will be available to all customers.
- We will clean and sanitize common areas and surfaces with increased frequency.
- We will clean and sanitize each dining area and guest-occupied spaces after every use.
- Place settings, utensils, menus, and condiments will either be single-use or will be cleaned and sanitized after every use.
- Bowling balls will be fully sanitized after every use.
- Face masks and protective gloves will be required for entrance into the arcade area.
- Touch screens, keypads and hand-helds will be sanitized in the arcade and at the lanes.
- We will temporarily change operating hours to comply with state guidelines.

This is **OUR PROMISE TO YOU**. It really can't be said enough—your health, and the health of our employees, are our priority. Every decision we make is with that in mind. We want to be sure the approach we're taking to reopen is thoughtful, and that we're creating an environment that's safe for everyone.

We'll also post additional details about reopening on our website and facebook pages.

Again, thank you for your continued loyalty. We look forward to seeing you again very, very soon!

~ Bryon & Mariah Smith, Brett & Kristen Smith, Bob Reed